SUE KIM

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As a designer specializing in AI, I bridge the gap between complex research and real-world application, collaborating with researchers and developers to build new ways of working with AI.

PROFESSIONAL EXPERIENCE

• **ADVISORY UX ENGINEER, IBM RESEARCH** | 2024 – Current | *Hursley, UK | AI Incubation*
  - **Agent Stack:** Designing an open-source platform that enables developers to create agent sharing platform instances, defining information architecture, user journeys, and agent management workflows
  - **CodeLLM:** Led end-to-end design and front-end development of an internal LLM-powered coding assistant
  - **Granite Playground:** Owned UX design for critical user journeys on Granite Playground, a public-facing AI agent platform, including the landing page experience

• **UX ENGINEER, IBM RESEARCH** | 2022 – 2024 | *Cambridge, MA, USA & Hursley, UK | Technology Experience*
  - Built high-fidelity, functioning demos for IBM Think, bridging the gap between research and clients
  - Translated LLM research into interactive user interfaces tailored for non-technical stakeholders

• **RESEARCH FELLOW, SENSEABLE CITY LAB** | 2020 – 2022 | *Cambridge, MA, USA*
  - Created interactive data visualizations analyzing urban datasets for research projects

INDEPENDENT PROJECTS

• Designed, vibe-coded, and shipped a symptom tracking app for cancer patients, leading the full product lifecycle from user research to deployment

• Built an AI report auditing tool that cross-references PDF reports against csv data to surface inaccuracies

• Designed prompting AI workflows to orchestrate generative AI agent teams, managing sub-agents and skills

SKILLSETS

• **DESIGN & UX** | User research, wireframing, UX design, prototyping, information architecture

• **AI/ML** | Agent UX design, LLM application design, prompt engineering, research-to-product translation

• **TECHNICAL SKILLS** | Figma, Adobe Creative Suite, HTML/CSS, JavaScript, React, D3.js, Python

EDUCATION

• **HARVARD UNIVERSITY GRADUATE SCHOOL OF DESIGN** | 2017 - 2020
  Master of Design Studies, Technology
  Master of Landscape Architecture
  Thesis: Journey as Destination: route choice improvement by measuring pedestrian experience

• **UNIVERSITY OF SEOUL** | 2006 – 2011
  Bachelor of Landscape Architecture

PUBLICATION & EXHIBITION

• Journal of Maps (2022), eCAADe Conference (2020), Porto Design Biennale (2021)
• Invited Keynote Speaker, Prague City Data Congress (2022)